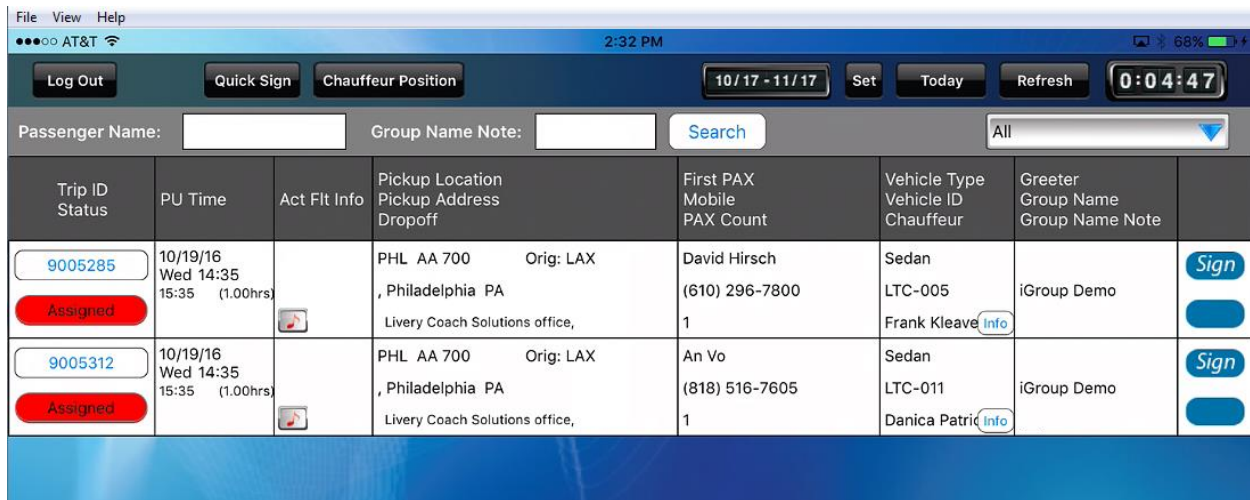


Tech Tip Tuesday—October 18, 2016

Introducing a new app: iGroup

by David Hirsch

Livery Coach now has a new app! Called iGroup, it is designed to help your meeting planners monitor all the trips in their group. Your meeting planner can download iGroup from Apple or Google and then see all the trips for that group.

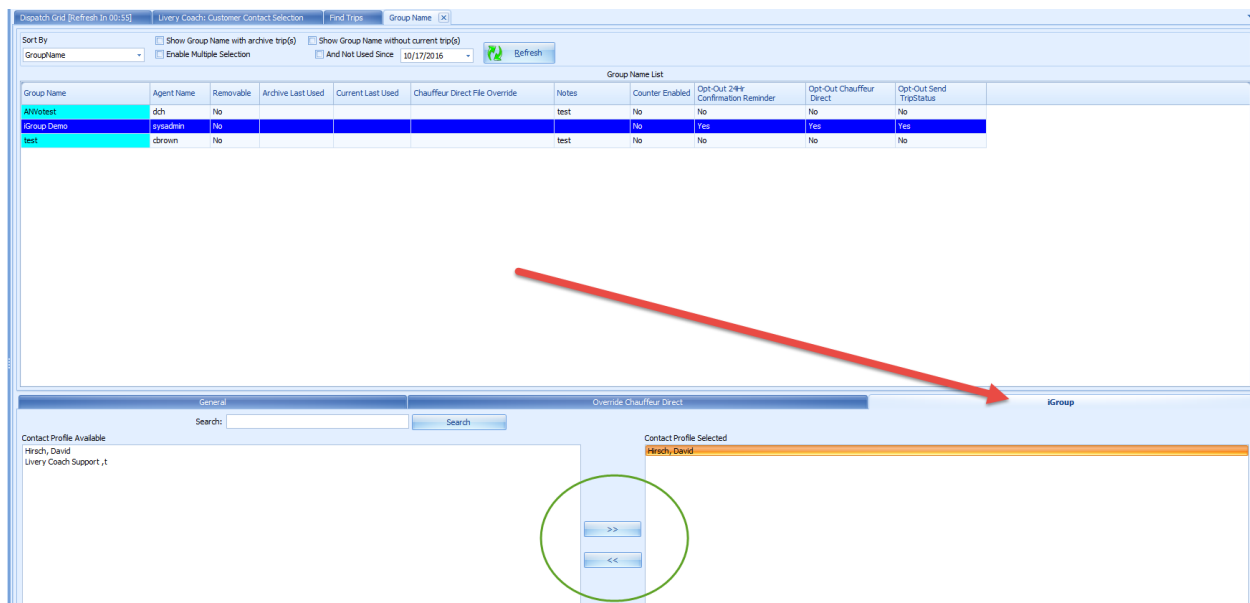


| Trip ID Status | PU Time | Act Flt Info | Pickup Location Pickup Address Dropoff | First PAX Mobile PAX Count | Vehicle Type Vehicle ID Chauffeur | Greeter Group Name Group Name Note | |
|---------------------|------------------------------------------|--------------|-----------------------------------------------------------------------------|-------------------------------------|----------------------------------------|------------------------------------|------|
| 9005285 Assigned | 10/19/16 Wed 14:35 15:35 (1.00hrs) | | PHL AA 700 Orig: LAX , Philadelphia PA Livery Coach Solutions office, | David Hirsch (610) 296-7800 1 | Sedan LTC-005 Frank Kleave info | iGroup Demo | Sign |
| 9005312 Assigned | 10/19/16 Wed 14:35 15:35 (1.00hrs) | | PHL AA 700 Orig: LAX , Philadelphia PA Livery Coach Solutions office, | An Vo (818) 516-7605 1 | Sedan LTC-011 Danica Patric info | iGroup Demo | Sign |

So how do I set it up?

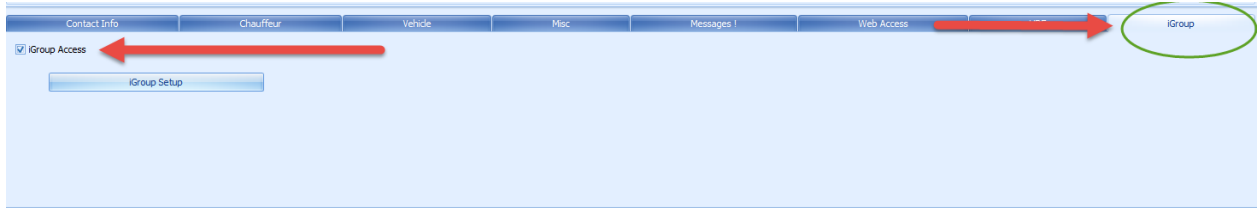
In order to use iGroup, there are a few things that have to get set up. First of all, you need to set the Group Name UP for the Group (which is found, of course, in Setup under Maintain...Group Name.)

Once you have set up the Group Name, there is an iGroup tab where you can select the contact or contacts that should potentially have access to this group.

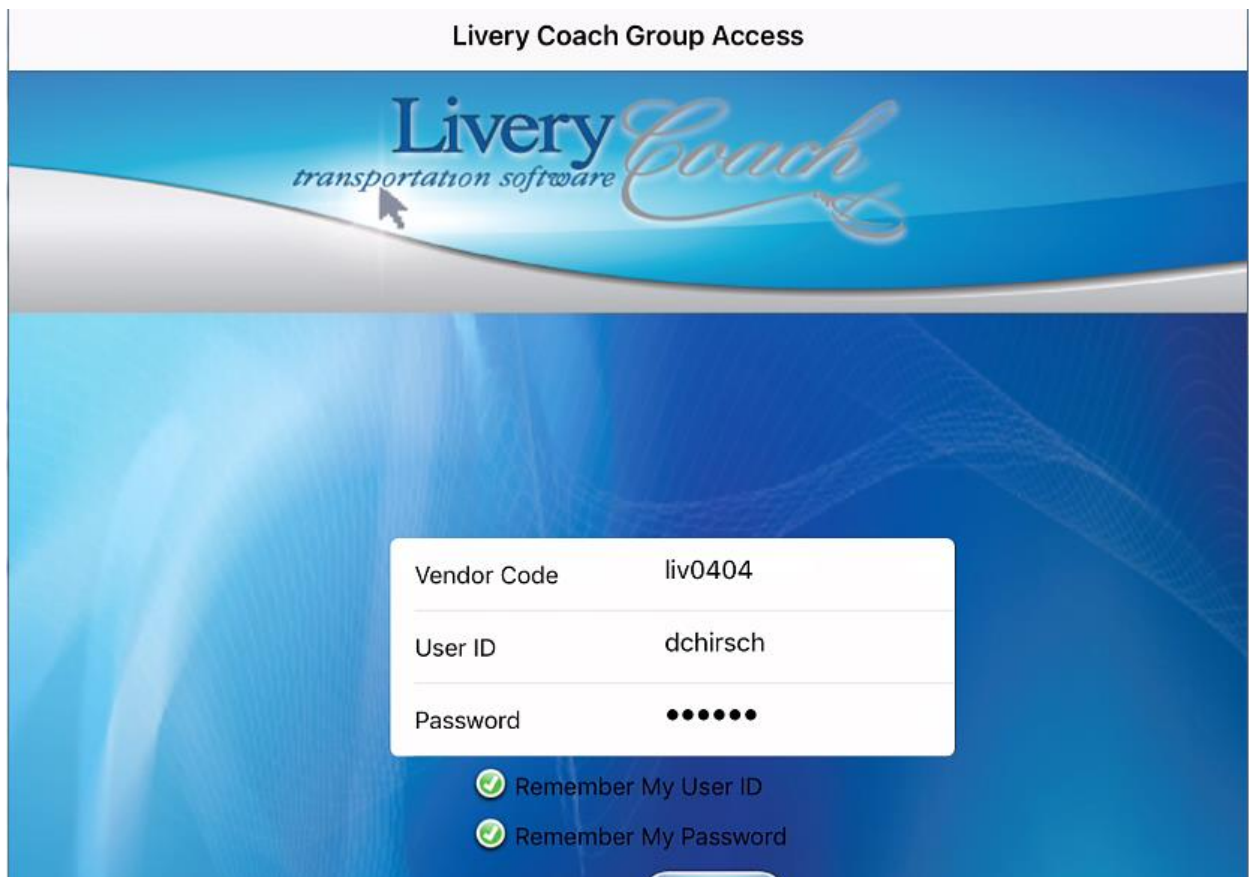


The screenshot shows the Livery Coach web application interface. At the top, there are tabs for "Dispatch Grid", "Livery Coach: Customer Contact Selection", "Find Trips", and "Group Name". Below the tabs, there are search filters and a "Refresh" button. The main area displays a table with columns: Group Name, Agent Name, Removable, Archive Last Used, Current Last Used, Chauffeur Direct File Override, Notes, Counter Enabled, Opt-Out 24hr Confirmation Reminder, Opt-Out Chauffeur Direct, and Opt-Out Send TripStatus. The table contains three rows: "AWotest", "iGroup Demo", and "test". A red arrow points from the "iGroup Demo" row to the "iGroup" tab at the bottom of the application. The "iGroup" tab is currently selected, showing a "Contact Profile Available" section with "Hirsch, David" and "Livery Coach Support .it" listed. Below this, there are navigation buttons: ">>" and "<<".

Finally, in the Contact Record of the contact, you need to turn it on by selecting “iGroup Access” in the iGroup tab. It will not work until you turn it on for each contact profile for whom you want access. This allows you to set it up in advance, and then turn on access as needed. (Note that you can also add the contact to the group here, in case you forgot when setting up the group. Simply click on iGroup Setup.)



Now, when your meeting planner wants to use iGroup, he/she just launches the app, enters your Livery company ID (the same one that's used for Livery to Livery), and his or her own web booking username and password.



Once in, the meeting planner will be able to see all the trips for whatever group or groups you have enabled.

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Cost and Requirements:

As an introductory offer, for a limited time you and your meeting planners can use iGroup FREE for groups of 10 trips or fewer. It's unlimited contacts, unlimited number of groups, but a maximum of 10 trips/group.

If you have more than 10 trips in a group, just sign up for our unlimited plan, which has an introductory price of only \$99/month. That's for unlimited groups, unlimited contacts, and unlimited trips/group. If you'd like to subscribe, please send a note to info@liverycoach.com.

You must also have the Web Reservations module and the LCS Mobile Integration module.